

# Staying safe and well when having essential work done at home or work

During the Response to Covid-19 you may need to get an essential worker to come into your home or business to fix something essential (like power, heating, or internet), or to make a delivery or to provide care to a member of your household.

This is allowed under all Covid-19 Alert Levels, and can be done safely.

1. Essential workers who go into people's homes, businesses, or onto their property do not have to wear Personal Protective Equipment (PPE) like gloves and masks, although some may choose to wear them to feel safe.
2. The best defence against Covid-19 is basic hygiene measures like thorough hand washing with soap and water, and sneezing and coughing into your elbow. Many workers will ask to wash their hands when they arrive.
3. While a worker is in your house you should stay two metres away from them where possible, which will help keep both them and you safe.
4. Workers who are sick, who have recently arrived from overseas, or are a close contact of a confirmed case will not be working, which will help keep everyone safe.
5. You may choose to wipe down your surfaces with cleaning products as an extra safety step after having someone working in your home.

Having essential work done or deliveries made are important parts of keeping everyone healthy, safe and well during our Response to Covid-19, and it can be done safely.